

Australian War Memorial Standard Facilities Report and Security Supplement

CONFIDENTIAL

This Standard Facilities Report is a modified version of one that was originally devised by the United Kingdom Registrars' Group (UKRG) in 2004. The UKRG has given permission for it to be used by the Australian War Memorial in this form.

The report will enable borrowers to assess the practicalities involved in making loans and travelling exhibitions; it will help both borrowers and lenders identify potential problems and reach agreement on how these might be resolved. This report is intended for use in all kinds of museums and galleries, irrespective of type of collection or size; as a result, not all of the questions will be relevant to every borrower. As a standard form, it can be filled in once and then updated for use with any future loan or exhibition requests. The report will be valid for three (3) years from the date of completion. Please notify the Memorial of any change to your building during that period.

Please complete the form as fully and accurately as possible, taking care to add in any other information you feel may be relevant. It should be returned to the Memorial as quickly as possible. You should retain a copy for your records and for future use.

Borrowing Institution:

Checklist for returning Standard Facilities Report:

Signed Date	
☐ Any other information which you feel might be helpful	
\square Any photographs, interior views or publicity material which show the exterior	r of the building
☐ Floor plan of Special exhibition space for travelling exhibitions indicating por	wer points
☐ Contacts list of key personnel	
☐ Emergency Procedure	
□ Disaster Plan	
☐ Completed security supplement	
☐ Copies of continuous readings for temperature, relative humidity and light lev you propose to display loans taken over a period of the previous year equivalent plan the location of the monitors.	
\square Floor plan of s of each of the exhibition areas and overall building, clearly inc	dicating each separate area.

Key information

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Borrowing institution	
Postal address	
Delivery address	
Contact person	
Position	
Telephone	
Email	
Fax	
Emergency contact	
person and mobile	
number	
Security contact	
person/company and	
local number	
Director's name	
Management body	
(university, city council)	
Venue funded by	
(council)	Novel on a Constitute of C
Staffing – Please indicate	Number of paid staff Number of volunteers
	Number of volunteers
Opening hours	
Admission charged	\\$
Book shop/Souvenir	YES/NO
shop	
Average visitation (eg.	
weekly/monthly)	
F 1 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	T
Exhibition venue (if	
different from above)	
Postal address	
Delivery address	
Contact person	
Position	
Telephone	
Email	
Fax	
Emergency contact	
person and mobile	
number	
Security contact	
person/company and	
local number	

[A] BUILDING

This section aims to create a picture of the type of building in which the Memorial's collection would be displayed, as well as covering potential dangers such as building work and infestation by pests. It would be helpful if photographs could be included.

When was the original establishment completed? a. If any, when were any extensions completed?									
2. What type of building materials are used in the construction of the building?		Brick	Concrete	Glass	Safety glass	Steel	Stone	Wood	Other*
	Exterior walls								
	Interior Walls								
	Ceilings								
	Structural Supports								
	Temporary Structures								
	*If <i>OTHER</i> please provide of	details							
3. Do you have any construction or refurbishment work in progress or planned within the next 3 years?	YES / NO								
3.1 If YES , please supply details (nature of work, dates, proximity to collection areas)									
4. Does your institution have a procedure in place to deal with collection in emergencies? (E.g. a disaster plan)	YES / NO Please supply a copy of you	ır wri	itten d	isaste	r plan				
5. In the event of an emergency who would be authorised to remove the Memorial's items from danger?									
6. Do you make routine inspections for rodent, insect and mould problems?	YES / NO								
6.1 If YES, please supply details (including	☐ Daily								
treatment type and frequency).	☐ Weekly								
	☐ Monthly								

[B] EXHIBITION AREAS

The information requested in this section will help to decide the safest way to display a loan or travelling exhibition, as well as consider the practicalities of lending/borrowing physically problematic objects.

Please attach floor plans of the exhibition area(s) to be used, clearly indicating each separate area, showing the position of routinely opened doors and windows, and, as far as possible, unshaded glazing, sources of heat, draughts, etc.

1. When was the exhibition area to be used last refurbished?	
Please supply details.	
2. What methods are used to secure items to: a. walls b. partitions c. plinths d. showcases, etc. e. Other – please give details	
Please describe your usual method (direct fixing, secure mounts etc)	
** Please note you may be asked to supply more detail of the showcases you propose to use for display of loan items	
3. Do you permit the consumption of food or drink or smoking in exhibition areas?	YES / NO
3.1. Do you hold functions in or adjacent to exhibition areas? If so, please supply details of intended functions and how you will protect the collection.	
Do you use barriers or other methods of physical protection for loan and exhibition items on display?	YES / NO
4.1 If YES , please supply details and the materials used.	
5. Please supply details of how the exhibition area is routinely managed during an exhibition with regard to: • lamp replacement • cleaning of floors and display cases • checking of equipment. • the materials used and cleaning products for display equipment.	
6. What loans or travelling exhibitions have you had in the last 5 years?	

7.	
Will the objects be displayed in an exposed,	
high traffic area? (eg. foyer, hallway, food	
preparation areas, near bathroom	
entrances/exits etc.) Please provide details.	
Temporary exhibition space (for travelling exi	hibitions)
1.	Metres ² floor
What is the total area of available temporary	Lineal wall metres
exhibition space?	
2.	☐ One large room ☐ Series of smaller rooms
Indicate the layout of your temporary	☐ Other (specify)
exhibition area (please attach a floor plan)	(• • • • • • • • • • • • • • • •
3.	
Please indicate number and location of power	
points in temporary exhibition areas on floor	
plan	
4.	
What is the load capacity of the temporary	
exhibition floors?	
5.	
What is the floor covering?	
6.	Number
Indicate number and dimension of doorways	W H
providing access into temporary exhibition	W H
areas	W H
7.	YES/NO
Do you have a modular/partition wall system	Dimensions: W H L
in the temporary exhibition space?	
7.1	☐ Supported floor and ceiling
If YES, how is it supported?	☐ Supported floor only
Tr.	☐ Other (please specify)
7.2	
Indicate materials used in partitioning system.	
	•
[C] ACCESS/STORAGE OF CRATES	
	ws borrowers and lenders to think in terms of the problems that may
	when moving large or heavy objects and plan necessary precautions.
(Please provide floor plan of loading/unload	ing area)
1.	
What are your normal delivery hours?	
2.	
Can you accommodate a delivery at other	
times by special arrangement?	
3.	
What is the largest vehicle your loading area	
can accommodate?	
4.	
Are there any restrictions to vehicle access to	YES / NO
your premises (low archways, tight corners,	
size/weight restrictions, etc.)?	

4.1 If YES , please supply details and dimensions.	
5. Loading/Unloading:	☐ Loading dock/receiving door – dimensions: H
Do you have:	☐ Dock leveller ☐ Forklift – weight capacity:(kg) ☐ Hydraulic lift – weight capacity(kg)
	☐ Ramp – length:(m) ☐ Other handling equipment (E.g. trolleys, pallet jacks, dollies, etc)
	Please specify (dimensions and quantity):
Do you have licensed staff to operate appropriate equipment?	
6. What is the maximum crate size your delivery door can accommodate?	H
7. Is your loading area:	☐ Exposed ☐ Sheltered ☐ Fully enclosed
8. If you do not have a loading dock or specific delivery area, indicate how and where you receive shipments? (you may wish to include a map or photo)	
9. Describe the security arrangements in your loading area (CCTV etc):	
10. Do you have a secure receiving area for objects, separate from the loading area?	YES / NO
10.1 If YES , please supply details	L(m)
Is this area used only for collection items?	YES / NO If no, what else is this area used for?
11. Are loan/travelling exhibition items delivered to a venue different from where they will be displayed?	
12. Where do you store empty crates:	□On premises: □Temperature-controlled □Pest-controlled □Pest-controlled □Pest controlled □Pest controlled □Pest controlled □Pest controlled
12.1	□Off premises: □Temperature-controlled □Pest-controlled YES/ NO
Do you make routine inspections of the crates and storage areas for pests and mould? How	□ Daily
often?	□Weekly
	□Monthly

13. If your building is more than one storey, do you have a goods lift?	YES / NO
13.1 If YES , what are its interior dimensions and load capacity?	
13.2 If NO , how do you move objects between different floor levels?	
STORAGE	
14. Where do you normally store loaned/travelling exhibition objects prior to installation? (E.g. storage area/exhibition gallery, offsite etc)	
14.1 Will the items be stored offsite at any point during the loan? For how long and how will it be transported to the display area?	
14.2 Is this storage area:	☐ Locked? (who has key access?) ☐ Alarmed? ☐ Climate controlled? ☐ Fire protected?
15. If required, do you have a highly secured storage area, safe or armoury for valuable objects?	YES / NO
15.1 If YES , please supply details and internal dimensions.	
15.2 What class of security is the secure area? (eg. Class A etc)	
16. If you don't have a highly secured storage area, do you have an alternate site? (eg. Police station) Please give details.	
[D] HANDLING The information requested here allows borrow method/procedures for particular loans and tr	vers and lenders to agree on the most appropriate handling cavelling exhibitions.
1. Who carries out the packing/handling of the Memorial's collection?	Name: Position/title:
	Name: Position/title:
1.1 What training, etc., have they received?	
2. Where do you unpack/repack objects prior to and after display?	

3.	
Who is responsible for completing condition	
reports?	
3.1	
What training have these people had?	
4.	YES / NO
Are regular checks made for dust and	□ Daily
damage?	☐ Weekly
	☐ Monthly
4.1	
Do you keep records of these checks?	
5.	
If we specify cleaning requirements, who is	
responsible to undertake this?	
_	

[E] ENVIRONMENTAL CONDITIONS

This section is intended to assess the environmental conditions at a loan or display venue and identify any potential problems so that workable solutions can be agreed.

Where possible please attach copies of readings for temperature and relative humidity for the areas in which you propose to display loans/exhibition, covering the period of the previous year equivalent to that of the loan/exhibition period.

If these are not available please provide as much information as you are able.

(a) Temperature and Humidity

1.	☐ Daily
Do you monitor temperature and relative humidity in the exhibition area on a regular	YES / NO
basis?	·
	□Monthly
1.1 If YES , please supply details (method or equipment used, frequency of calibration or service).	
2.	
What ranges of temperature and relative humidity are maintained over the year?	
namency are maintained over the year.	
3. How is temperature and relative humidity	
controlled in the exhibition areas?	
4.	
Are these control methods in operation 24 hours per day in the exhibition area?	YES / NO
4.1	YES/NO
If required, is it possible to maintain these	If not 24 hours per day, please specify what time
control methods for 24 hours a day?	periods
5. Do you maintain the same environmental conditions in your storage, unpacking or	YES / NO
packing areas as are maintained in exhibition areas?	

5.1	
If NO , please supply details of conditions	
and controls.	
6.	
Do exterior doors open directly into your	YES / NO
exhibition areas?	
6.1	
If YES,	
a) How many?	
b) What type?	
c) How frequently are they	
used/opened?	
Please give dimensions.	
6.2	
How well sealed are the doors?	
7.	
Do exterior windows open directly into your	YES / NO
exhibition areas?	
7.1	
If YES ,	
a) How many?	
b) What type?	
c) How frequently are they	
used/opened?	
Please give dimensions.	

(b) Lighting

8.	Natural lighting system	ıs	
What type of lighting do you utilise in the	Daylight	Blinds/curtains	UV filtering films
temporary exhibition galleries? (Mark	Skylight		
appropriate categories with an X .):	Windows		
	Artificial lighting syter	ns	
8.1			
If your venue has more than one exhibition	YES/NO		
area is the lighting the same in all areas?			
If not please provide details for all areas.			
9.			
Do you have dimmer switches for artificial	YES / NO		
lighting?			
10.			
Do you have track lighting?	YES / NO		
11.			
Do you use a light meter to measure light	YES / NO		
levels?	7.6		
11.1	Min-		
What are the min/max lux levels in the	Max-		
exhibition space?	1		

Position:	Date:
Signed:	Name:
Is any of the exhibition space exposed to direct sunlight?	If so, please explain how you plan to prevent collection exposure to direct light.
(Include hours when closed to the public.)	YES/NO
light?	
How many hours per week will the Memorial's collection items be exposed to	
13.	
Can you eliminate UV? If so, how? (eg. Filters, curtains, changing light sources)	
12.2	
12.1 Can you limit lux between parameters? If so, how?	
Can you adjust your light levels? (lux and UV levels)	
12.	
What are the min/max UV levels in the exhibition space?	Max-
11.3	Min-
space?	
Do you measure UV levels in the exhibition	
11.2	



STANDARD FACILITIES REPORT

Security Supplement CONFIDENTIAL

[A] ELECTRONIC SECURITY	ALARMS AND CCTV	WM use onl
1. Do you have electronic intruder-detection system in operation in the building?	YES/NO	
1.1 If YES , please supply details - which areas are covered?		
2. Do you have a computer-based management system providing graphics and contingency response?	YES/NO	
2.1 If YES , please supply details.		
3. What type of detection equipment is in operation? Please supply details.	□ Magnetic Contact □ Motion □ Photo-electric ray □ Infrared □ Ultrasonic □ Weight/press □ Sound □ CCTV □ Other	

[A] ELECTRONIC SECURITY ALARMS (continued)

[11] ELLETROINE BLECKIT	TEMINS (continued)		AWM use only	
4. Who does your intruder-	Business hours	After hours		
detection system alert? Please supply details for both business and after hours.	☐ In house central security control ☐ Local police ☐ Guarding company ☐ Alarm receiving centre ☐ Other	☐ In house central security control ☐ Local police ☐ Guarding company ☐ Alarm receiving centre ☐ Other		
5. What is the response time to an alarm? a. By internal/staff personnel b. By local emergency services (if required)				
6. How often are your security systems tested?				
7. Who undertakes these tests?				
8. Are records kept of all alarm signals received?	YES/NO ☐ Time ☐ Date ☐ Location ☐ Action taken ☐ Cause of alarm			
8.1 If YES , how long are the records kept for?				
9. Are all emergency exit doors equipped with alarms to detect unauthorised use?	YES/NO			
10. Is there a CCTV system in the building?	YES/NO			
10.1 If YES , what type of CCTV?	☐ Colour ☐ Black and white			
In YES, what areas does it cover?	☐ Main entrance ☐ All galleries ☐ Temporary exhibition galleries o ☐ External parts of the building ☐ Other	nly		

Who monitors the system where?	and	Business hours ☐ Security staff in security control room ☐ Receptionist at entrance desk ☐ Curator in office ☐ Collection storage area ☐ Other (supply details)	After hours ☐ Security staff in security control room ☐ Receptionist at entrance desk ☐ Curator in office ☐ Collection storage area ☐ Other (supply details)		
10.3 Is there a recording system	m?	YES / NO			
10.4 If YES , please supply det	ails	☐ Simple ☐ Multiplexer			
10.5 Are recordings time and of generated?	late				
10.6 How long are recordings	kept?	☐ A week ☐ Month ☐ Other Please specify			
[B] SECURITY STAFF	ı			AWM use only	
1. Do you have 24-hour continuous security personnel on the premises (as opposed to periods of electroniconly surveillance)?	YES/N	NO			
1.1 If NO , would your institution be prepared to hire additional security staff if required?					
What type of personnel does your institution use for security purposes?	□ Regular security personnel of your institution □ Other personnel of your institution □ Contract security personnel from an outside security company □ Student □ Volunteers □ Other Please supply details				
3. Is there a trained security supervisor in charge at all times?	YES/N	NO			

4. What training do your security personnel receive?					-	- 1
5. How are your security personnel equipped?	□ Armed □ Radio □ Pager □ Phone □ Other Please supply details					
6. Do you complete police checks on security personnel prior to hiring?	YES/NO					
7.		Throughout tl			hibition galleries	
Please indicate the		Stationary	Patrolling	Stationary	Patrolling	
number of security	Public Hours					
personnel normally on duty.	Closed to public but open to staff Closed hours					
8. Are security personnel routinely assigned to exhibition areas during installation & deinstallation periods	YES/NO					
8.1 If NO , can security personnel be assigned if required?	YES/NO					
9. Do you have a sign-in/sign-out procedure for personnel after-hours?	YES/NO					
10. Who has access to the exhibition area after hours? Specify positions / titles.					-	
11. Do your staff (paid and volunteer) and visitors wear identifying badges when in non-public areas of your building?	YES/NO					
12. How often are exhibition galleries checked when closed and by whom?					-	

13. Do you maintain records on internal movement and	YES/NO	
relocation of loan items?		
14. Are security personnel stationed at all entrances and exits to the building during open hours?	YES/NO	
14.1 If NO , please supply details.		
15. Are the contents of bags, briefcases, etc. checked on entry and exit to areas where loan/travelling exhibition items are displayed or stored?	YES/NO	
16. Are exterior perimeter checks of the building carried out?	YES/NO	
16.1 If YES , by whom? And how often?		
17. Does your institution have a written emergency plan and disaster procedures?	YES/NO Please provide details or attach a copy of your emergency plan and disaster procedures	
17.1 If YES how frequently are staff trained regarding these procedures?		
18. What procedures are in place to prevent theft and vandalism? a. Are you agreeable with having devices fitted for security?		

[C] FIRE PROTECTION

[0]1111111111111111		AWM use only
1. Is the entire building protected by a fire / smoke detection / alarm system?	YES/NO	

2.		Exhibition areas	Storage areas		
How is the fire / smoke detection /	Self-activated heat				
alarm system activated?	detection				
(Mark appropriate categories with	Self-activated smoke				
an X.)	detection				
	Manual activation (E.g.,				
	break glass)				
	Control panel				
	Other (please specify)				
3.	☐ In-house control station p	panel			
Who does the fire alarm system	☐ In-house audible alarms				
alert?	☐ Local fire station direct				
	☐ Central fire station				
	Other				
	Please supply details				
4.	☐ Wet pipe in collection sto	orage areas			
Please indicate the fire suppression	☐ Dry pipe in collection sto				
system in operation	☐ Cross-zoned to the smoke		the galleries		
T	☐ Other	o, the detection systems in	r the gameries		
	Please supply details				
	Please specify location, mar	nufacturer, year installed			
	☐ Fire hoses				
	☐ Portable fire extinguisher				
	☐ Pressurised water				
	☐ Carbon dioxide				
	☐ Dry chemical foam				
	☐ Wet chemical				
	☐ Other				
	Please supply details				
5.					
How frequently are staff trained in the use of portable extinguishers?					
the use of portable extinguishers?					
6.					
Is the closest responding fire station	YES/NO				
staffed on a 24-hour, 7-day basis?	125/110				
7.					
How long does it take the fire					
service to arrive at the building in					
response to an alarm?					
8.					
Please confirm that your fire	YES/NO				
detection and suppression systems					
are checked in accordance with					
Australian Standards?					
8.1.	Quarterly				
How often do you check the	Biannually				
smoke/fire systems?	□Annually				
Who carries out these checks?					
vviio carries out mese checks!	İ				

[E] INSURANCE and INCIDENTS

1. What company provides insurance for your institution?

	·	AWM use onl
Company name		
Address		
Contact person		
Telephone		
2.		
How long have you carried		
insurance with this company?		
3.	□All-risk museum coverage. Wall-to-wall (while on exhibit and in-transit), subject to the	
Does your policy for loan and	standard exclusions	
travelling exhibition items	□Coverage against burglary and theft	
provide:	□Coverage against fire	
	□Coverage against rising water and water damage	
	□Coverage against natural disasters (i.e. earthquake)	
4.		
What are the deductible limits		
of coverage?		
5.	VIEGOVO	
Have there been any incidents	YES/NO	
of theft or damage to your		
collections or to loans over		
the last three years?		
5.1		
If YES , please provide details		
and indicate precautions		
taken to prevent further incidents		
merdents		

The undersigned is a legally authorised agent for the subject institution and has completed this report. The information indicated provides a complete and valid representation of the facility, security systems and care provided to objects (both owned and borrowed).

Signed:	Name:
Position:	Date:

Please Note: Any important changes to the security arrangements outlined above should be made known to the Australian War Memorial immediately.